



# DIANA DELGADO

IT Consultant | Project Manager |  
Digital Delivery Lead | Senior QA Engineer |  
Mobile Application Developer |  
UX/UI Designer | Web Developer

## CONTACT

+63 917 558 2634

delgadodee0@gmail.com

<https://www.ddelgado.net>

<https://www.linkedin.com/in/-diana-delgado/>

## EDUCATION

### BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY SPECIALIZATION IN GAME DESIGN AND DEVELOPMENT

De La Salle - College of Saint  
Benilde

2009 - 2013  
(COLLEGE)

San Beda College Alabang

2005 - 2009  
(SECONDARY)

San Beda College Alabang

2001 - 2005

St. Scholastica's College

1998 - 2001  
(PRIMARY)

## SKILLS

MS Projects | JIRA

Asana | ClickUp

Dart (Flutter)

Adobe XD | Figma

Photoshop | InDesign

Framer | WIX

## WORK EXPERIENCE

### DIGITAL DELIVERY LEAD (UNIONBANK)

UBX PHILIPPINES CORPORATION

2025 - 2026

- Led end-to-end project delivery by defining scope, objectives, timelines, milestones, and resource plans in collaboration with business and technical stakeholders while ensuring strict adherence to Agile principles.
- Directed cross-functional teams through ceremonies (daily stand-ups, sprint planning, reviews, retrospectives), backlog management, and dependency planning in close partnership with Product Owners and Managers.
- Proactively managed risks, issues, and dependencies by implementing mitigation strategies and contingency plans to ensure delivery continuity.
- Served as the primary stakeholder interface, providing regular executive updates, managing expectations, and facilitating decision-making across clients and internal teams.
- Supported Product Owners in demand planning and prioritization, including re-scoping initiatives and updating delivery plans based on capacity, risks, and business needs.
- Managed delivery risks, issues, BAU requests, and escalations, ensuring blockers were resolved and outputs delivered on time.
- Governed project performance through budget control, quality assurance, and structured change management to maintain delivery standards.
- Drove continuous improvement by leading post-project reviews, capturing lessons learned, and applying best practices to enhance future project delivery.

### DELIVERY MANAGER (METROBANK)

INFORMATION PROFESSIONALS, INC.

2025

- Collaborated with internal bank stakeholders and external partners to align delivery timelines, priorities, and dependencies across multiple initiatives.
- Ensured compliance with IT governance, regulatory, and risk frameworks, while continuously improving software delivery and project management practices in coordination with domain and business systems leads.
- Manages projects using Waterfall methodologies, ensuring on-time, within-scope, and quality delivery.
- Prepares and maintains Project Plans, Work Plans, and secures necessary approvals
- Creates and delivers Project Status Reports, tracking delivery progress, scope, and quality metric
- Monitors and tracks project budgets and costs
- Documents and manages project risks and issues, facilitating timely resolution and escalation when necessary
- Participates in and facilitates meetings to drive project alignment and progress
- Ensures compliance with internal policies, security standards, and legal/regulatory requirements; supports audit activities as needed
- Ensures completion and proper documentation of all project deliverables



# DIANA DELGADO

IT Consultant | Project Manager |  
Digital Delivery Lead | Senior QA Engineer |  
Mobile Application Developer |  
UX/UI Designer | Web Developer

## EXPERTISE

- Business, Client and Product Management
- Risk, Budget, and Project Management
- Agile Methodologies
- Front-End Development & API Integration
- User Research, Prototyping, and Design
- Technology strategy, Agile project management, and team leadership
- Risk tracking, budgeting, and compliance
- Testing lifecycle, defect management, and quality standards
- Mobile development (Flutter), UI/UX design, and user feedback analysis
- Responsive design and mobile database management (SQLite, Firebase)

## CERTIFICATIONS

### Microsoft Dynamics 365 and the Power Platform

LinkedIn  
2026

### Generative AI

National Association of State Boards of Accountancy (NASBA)  
2025

### Artificial Intelligence For Business

National Association of State Boards of Accountancy (NASBA)  
2025

## WORK EXPERIENCE (CONTINUATION)

### CREATIVE CONTENT SPECIALIST

FRONTPAGE DIGITAL LTD.

2025

- Collaborated with marketing and design teams to ensure consistent branding and message alignment
- Designed wireframes, user flows, and interactive prototypes using tools like Figma, and Framer ensuring responsive and accessible design
- Created and maintained a design system, standardizing UI components to improve design efficiency and consistency across products
- Collaborated on content development and strategic deployment for the launch of Gogorilla, ensuring all content aligned with the brand's voice.

### MOBILE APPLICATION DEVELOPER

ACTIONLABS IT SERVICES PHILS. CORP

2023 - 2024

- Defined project scope, timelines, and deliverables, ensuring alignment with business objectives.
- Contributed to the development of technical documentation, including design specifications, and user manuals
- Designed and developed native iOS and Android applications from concept to deployment
- Implemented core functionality and features, ensuring compatibility across different device sizes and screen resolutions
- Integrated third-party APIs and services to enhance app functionality, such as location services, push notifications, and social media integration
- Conducted thorough testing and debugging to identify and resolve issues, ensuring a smooth user experience
- Utilized Agile methodologies to plan and prioritize tasks, participate in sprint planning, and deliver software increments on time
- Stayed updated on the latest mobile development trends, tools, and technologies to continuously improve skills and knowledge

### IT CONSULTANT, PROJECT MANAGER, WEB DEVELOPER, UX/UI DESIGNER, MOBILE APPLICATION DEVELOPER

BITS AND COLORS

2021 - 2023

- Conducted in-depth analysis of client business processes, identifying areas for improvement and recommending appropriate technology solutions
- Provided guidance and expertise to clients on IT strategy and digital transformation initiatives
- Performed requirement gathering for multiple development projects
- Conducted user story mapping sessions to visualize the user journey and identify key features
- Collaborated with cross-functional teams to define project requirements, design user interfaces, and develop custom web and mobile applications



# DIANA DELGADO

IT Consultant | Project Manager |  
Digital Delivery Lead | Senior QA Engineer |  
Mobile Application Developer |  
UX/UI Designer | Web Developer

## CERTIFICATIONS (CONTINUATION)

**Agile Project Management  
With JIRA Cloud: 1, 2 and 3**  
Project Management Institute, Inc.  
2024

**Scrum: The Basics**  
Project Management Institute, Inc.  
2024

**Agile Foundations**  
International Institute of Business  
Analysis (IIBA®)  
2024

**Leadership Development**  
NRI (Nomura Research Institute)  
2018 - 2019

## SEMINARS | WORKSHOPS

**NRI (Nomura Research  
Institute) Leadership  
Development Program**  
2018 - 2019

**QMS Workshop**  
2018

**Production Management  
Workshop I & II**  
2018

## WORK EXPERIENCE (CONTINUATION)

- Defined and prioritized product features and requirements through customer feedback, market research, and stakeholder input, ensuring alignment with business goals and customer satisfaction
- Coordinated with stakeholders and clients, to gather requirements, provide updates, and manage expectations
- Designed visually appealing and user-friendly interfaces for web and mobile applications, ensuring seamless user experiences
- Conducted user research, gathered requirements, and created wireframes, prototypes, and mockups to communicate design concepts
- Conducted usability testing and gathered feedback to iterate and improve interface designs, enhancing overall user satisfaction
- Stayed up-to-date with industry trends and best practices, implementing innovative design solutions and maintaining a competitive edge

### SENIOR SOFTWARE QA ENGINEER, ON-SITE CLIENT SUPPORT, QMS, KAIZEN TEAM LEADER, DATA ANALYST

AMMIC CORPORATION

2015 - 2021

- Ensured the delivery of high-quality software solutions
- Developed and executed test plans, test cases, and test scripts, conducting functional, regression, and performance testing Identified, reported, and tracked defects collaborating with development teams to resolve issues
- Conducted root cause analysis of defects and implemented corrective actions to improve software quality and reduce future defects
- Collaborated with cross-functional teams to gather requirements, provide technical insights, and drive continuous process improvement
- Provided on-site support to clients, understanding their technical requirements and offering technical solutions and assistance
- Led and managed KAIZEN team, ensuring adherence to quality standards and driving process improvements
- Conducted sprint planning, daily stand-ups, and retrospective meetings to enhance team collaboration
- Presented data analysis findings and recommendations to stakeholders, influencing strategic and operational decision-making processes

### HR, ADMIN, ACCOUNTING

AMMIC CORPORATION

2013 - 2015

- Coordinated administrative tasks, including managing calendars, scheduling meetings, and handling correspondence
- Maintained records and databases, ensuring accuracy and confidentiality of information
- Assisted in organizing company events and managing office supplies and equipment
- Handled travel arrangements and expense reporting for executives and team members